

Boost IT Automation with the Now Platform: Administration and Development

Are you tired of spending countless hours on manual tasks, struggling to keep up with the exponential growth of your organization's IT needs? Look no further! With the Now Platform, you can achieve powerful IT automation, elevating your efficiency and productivity to new heights. In this article, we will take an in-depth look at how to administer and develop on the Now Platform, equipped with long descriptive keywords for alt attributes, to unlock its true potential.

What is the Now Platform?

The Now Platform is a comprehensive IT service management solution offered by ServiceNow. It provides a centralized platform that automates various IT processes, including incident management, problem management, change management, and more. With the Now Platform, organizations can streamline their operations, improve service quality, and ensure efficient IT service delivery.

Why Choose the Now Platform?

The Now Platform offers immense benefits for organizations seeking to enhance their IT automation capabilities. By leveraging the power of the Now Platform, businesses can:

Learning ServiceNow: Administration and development on the Now platform, for powerful IT automation, 2nd Edition

by Tim Woodruff (2nd Edition, Kindle Edition)

★★★★☆ 4.4 out of 5

Language : English

File size : 19727 KB



Text-to-Speech : Enabled
Screen Reader : Supported
Enhanced typesetting : Enabled
Print length : 390 pages



- Reduce manual efforts and human errors
- Accelerate incident resolution and problem identification
- Improve change management and minimize service disruptions
- Enhance visibility into IT operations
- Automate routine tasks and free up resources

These advantages translate into increased productivity, improved service quality, and better overall satisfaction for both internal and external stakeholders.

Administration on the Now Platform

Effective administration on the Now Platform is essential for optimizing its capabilities. Administering the platform involves various activities, such as:

- User management and access control
- Configuration of IT service workflows
- Designing and maintaining service catalog items
- Implementing and managing integrations with other IT tools and systems

- Creating and managing reports and analytics

By mastering these administration tasks, you can ensure that the Now Platform aligns with your organization's unique requirements and effectively supports your IT goals.

Development on the Now Platform

The Now Platform also provides extensive development capabilities for organizations to tailor it further to their specific needs. Developers can leverage the platform to:

- Build custom applications and modules
- Create unique workflows and automation processes
- Implement integrations with third-party systems and tools
- Extend platform functionalities with custom scripts and solutions
- Optimize user interfaces and experiences

These development options empower organizations to create a truly personalized IT service management environment, aligned with their business objectives.

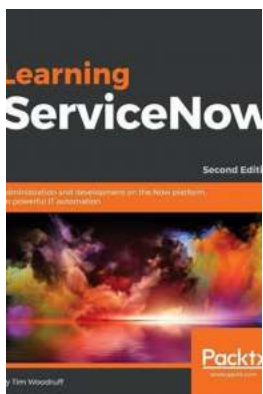
Realizing the Power of the Now Platform

To unlock the full potential of the Now Platform for IT automation, organizations must invest time and resources in effective administration and development. It is crucial to understand the platform's features, explore its capabilities, and continuously update skills to seize new opportunities.

By adopting the Now Platform and nurturing a culture of continuous improvement, businesses can revolutionize their IT operations, shifting from reactive to

proactive management and maximizing operational efficiency.

The Now Platform offers a powerful solution for IT automation, enabling organizations to streamline operations, enhance productivity, and improve service quality. By excelling in administration and development on the platform, companies can fully leverage its capabilities and achieve transformative IT outcomes. So don't wait any longer - embrace the Now Platform today and take a step towards the future of IT automation!



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This is the SECOND EDITION. It is the latest edition of this book at this time. IT service management automation at your fingertips

Key Features

- Leverage ServiceNow capabilities for improved IT automation by following step-by-step instructions
- Build core administration, development, and maintenance skills with IT service management

- Improve your workflow efficiency by designing and creating responsive and automated workflows, business logic, and frontend automation

Book Description This eagerly awaited second edition of Learning ServiceNow has been fully revised to cover the new and updated features of the ServiceNow platform. It will show you how to put important ServiceNow features to work in the real world, while introducing key concepts via examples of managing and automating IT services. This book will help you build a solid foundation of key concepts and demonstrate how to effectively implement and configure modules within ServiceNow.

You'll learn how to configure and administer your instance and then move on to building strong user interfaces and creating powerful workflows. You'll also cover other key elements of ServiceNow, such as notifications, security, reporting, and custom development. The book will serve as a guide to helping you understand how to improve and automate your business' workflow and processes.

By the end of this book, you will be able to successfully configure and manage ServiceNow.

What you will learn

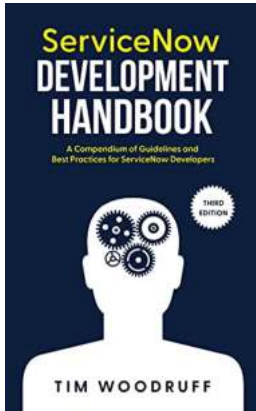
- Read and write clear, effective code for the ServiceNow platform
- Identify and avoid common pitfalls and missteps that could seriously impact future progress and upgradeability
- Use debugging tools to troubleshoot when things go wrong
- Discover ServiceNow tips and tricks from top developers, architects, and administrators and find out what the pros wish they knew when they were starting out

Who This Book Is For If you're an IT professional or administrator looking to, or are already trying to, implement ServiceNow in your organization for Enterprise IT service management tasks, this book is for you.

Some familiarity with JavaScript and modern web technologies will help you get the maximum benefit from the book; however, no prior ServiceNow experience is required.

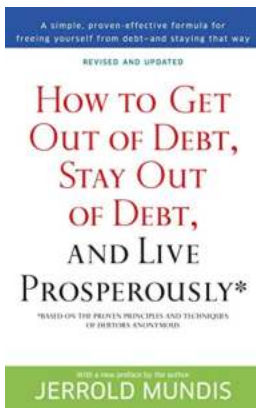
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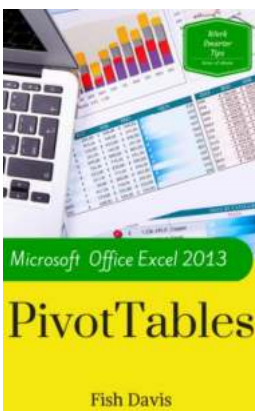
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